



ADA Complaint Form

Brushy Creek Municipal Utility District ("Brushy Creek") is committed to complying with all state and federal disability laws, such as the Americans with Disabilities Act, as amended ("ADA"). Brushy Creek does not permit retaliation against anyone for exercising rights protected by the ADA or other law protecting persons with a disability.

If you, or someone you are acting on behalf of, need a reasonable modification to accommodate a disability or an auxiliary aid or service to ensure effective communication, or have any other question or concern regarding access to Brushy Creek's services and programs for persons with disabilities, please complete and submit this form.

This form is available in alternate formats (large print, Braille, audio, or electronic format) upon request. Alternative means of filing requests will be made available if necessary. For more information, if you need help making your request, or if you wish to make your request orally, contact the District's ADA Coordinator:

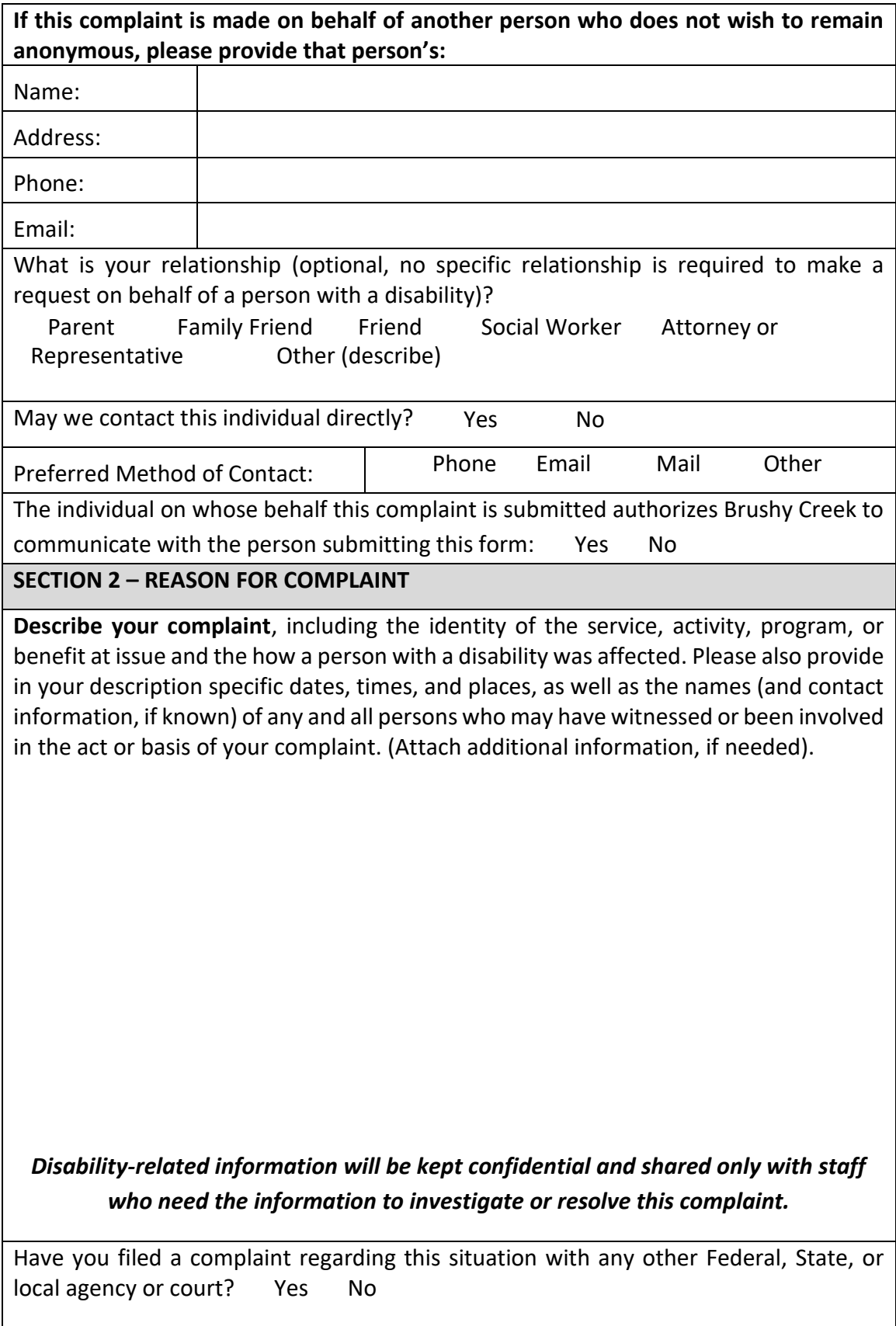
Bradley Holsapple, Parks & Facilities Manager

Brushy Creek Municipal Utility District
16318 Great Oaks, Round Rock, TX 78681
ADA@bcmud.org
512-255-7871 x226

The ADA Complaint should be submitted as soon as possible but no later than 60 days after the incident giving rise to the complaint. If for any reason the complaint is not satisfactorily resolved within 30 days after submission of the complaint, the individual and/or designee may appeal to Brushy Creek's General Manager who can be reached at s.dalton@bcmud.org. The General Manager will issue a written decision within a reasonable timeframe.

Individuals with speech or hearing loss may call Relay Texas toll free 7-1-1. (More information available at www.relaytexas.com).

SECTION 1 – COMPLAINANT INFORMATION				
You may submit anonymously; however, doing so may limit our ability to investigate.				
Name:				
Address:				
Phone:				
Email:				
May we contact you directly?	Yes	No		
Preferred Method of Contact:	Phone	Email	Mail	Other





SECTION 3 – SUGGESTED RESOLUTION

Describe your suggested outcome or resolution. Please be as specific as possible (e.g., accessible seating, materials in accessible format, ASL interpreter, etc.)